



PARTNERSHIP TO **END HOMELESSNESS**

THE RALEIGH/WAKE PARTNERSHIP TO END AND PREVENT HOMELESSNESS

Training for new and existing HMIS users

In Short: Custom tailored training whenever and wherever it's needed most

- Nimble training for programmatic and agency specific needs
- No more waiting for large group training classes or dependence on training videos.

New User Training

- Users can be trained and certified faster than ever
- Direct contact with live trainer leads to greater confidence with the data and fewer errors out of the gate

Refresher Training

- Retraining can be built around a project's specific data quality struggles
- Changes in data standards and procedures are communicated directly to agency staff with time for questions and feedback

Customized training for every learning style and project type

- Dedicated LSA = smallest trainer-to-trainee ratio ever
- One-on-one in person at the user's place of work or online with screen sharing, agency specific, project specific, inter-agency project type specific in person or online, self training through videos with LSA follow up, and many more